

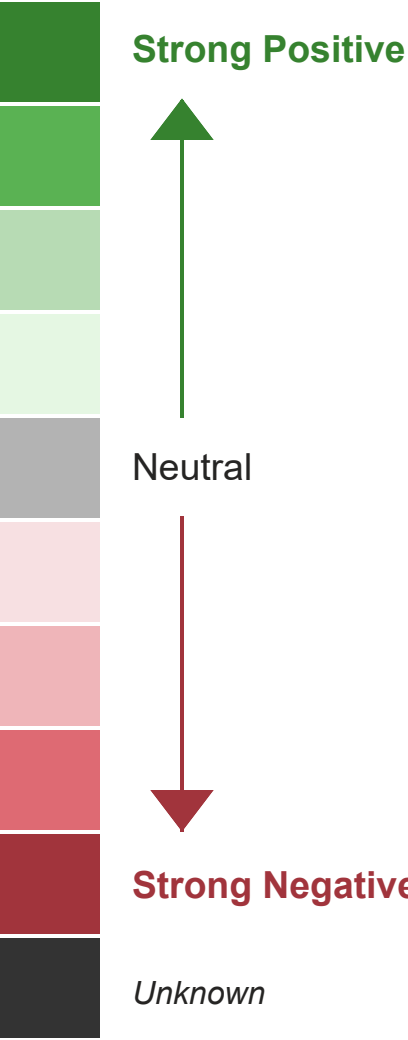
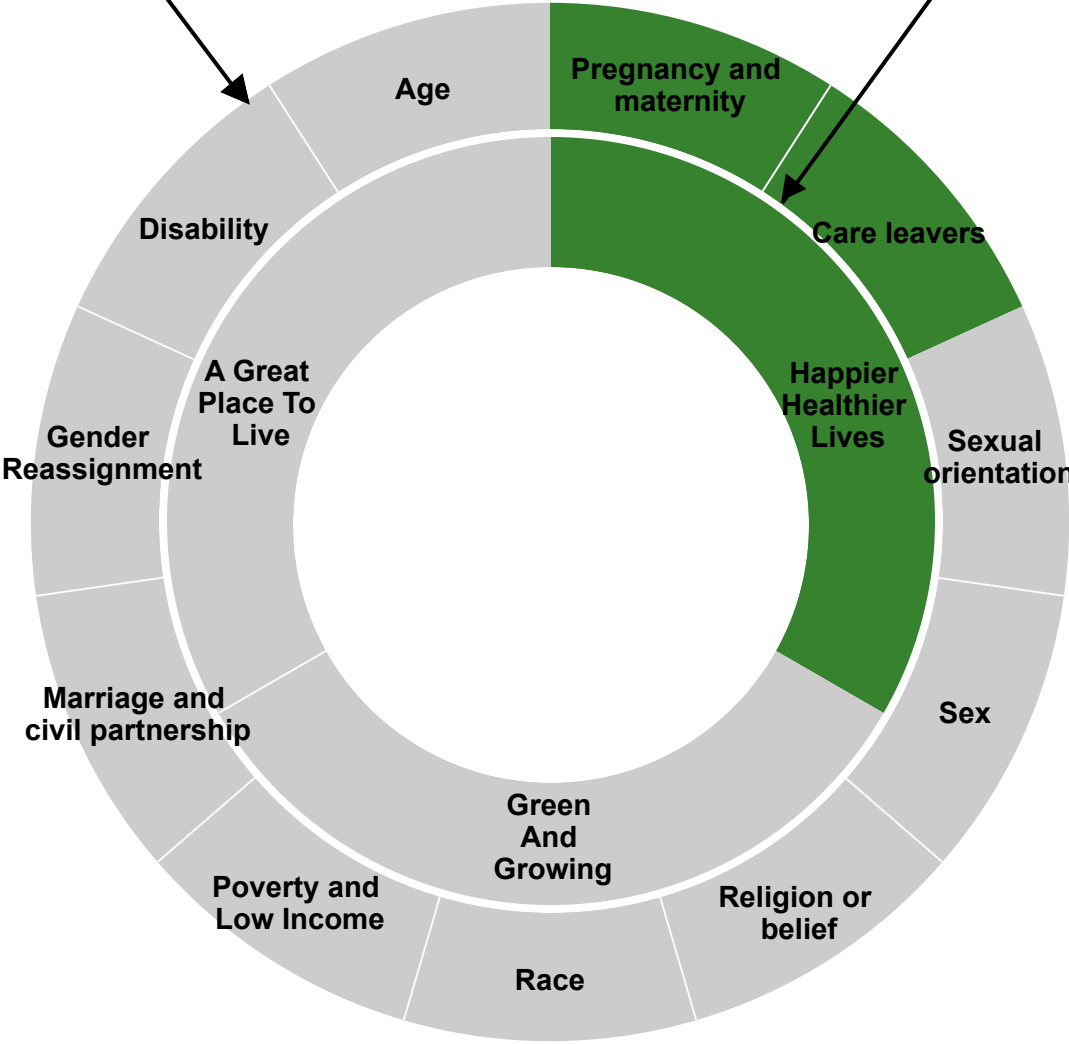
Emergency Out of Hours (Housing Options) Contract - Procurement

completed/last updated by Seyi Adeyemi on 22/06/2026

Portfolio	
Growth	
Directorate	
Place	
Service/Team	
Communities	
Is this IA related to a Budget Reduction proposal?	No

Equality Characteristics

Our Mission



Equality Characteristics

Category	Impact	Likely	Duration	Impact Score ▲	Comment
Age	Neutral	Very Likely	Long Term	0	The Out of Hours Housing Options Emergency service won't have detrimental impact on Oldham residents because of the their age. Adults of all ages can access support from the service.
Disability	Neutral	Very Likely	Long Term	0	The service is available to all irrespective of any disability.
Gender Reassignment	Neutral	Very Likely	Long Term	0	The service is available to all irrespective of gender reassignment.
Marriage and civil partnership	Neutral	Very Likely	Long Term	0	The service doesn't preclude couples from accessing service.
Poverty and Low Income	Neutral	Very Likely	Long Term	0	This service does not discriminate against residents on low income.
Race	Neutral	Very Likely	Long Term	0	This service is available to people of all race or ethnic background.
Religion or belief	Neutral	Very Likely	Long Term	0	The service is available to people of all religion and belief.
Sex	Neutral	Very Likely	Long Term	0	The service is available to people of all sex.
Sexual orientation	Neutral	Very Likely	Long Term	0	The service does not discriminate anyone based on their sexual orientation.
Care leavers	Strong Positive	Very Likely	Long Term	8	The Out of Hours Housing Options Emergency service doesn't exclude care leavers, it caters for their needs when needed. This service allows care leavers to reach the Housing Options team when needed. Care Leavers would be provided an emergency accommodation if they have no accommodation available to them.
Pregnancy and maternity	Strong Positive	Very Likely	Long Term	8	The Out of Hours Housing Options Emergency service doesn't exclude pregnant families, this service allows that they can reach the Housing Options team when needed. Families with children and expecting parents would usually be provided with accommodation should they have no accommodation available to them.

Our Mission / Corporate Priorities

Category	Impact	Likely	Duration	Impact Score	Comment
A Great Place To Live	Neutral	Very Likely	Long Term	0	The Out of hours service will undertake the duties outlined within the Out of Hours Contract enabled the Local Authority to continue to fulfil its statutory responsibilities and provide emergency out of hours housing advice and support for Oldham's residents.
Green And Growing	Neutral	Very Likely	Long Term	0	The Out of Hours Service creates job opportunities for residents in Oldham.
Happier Healthier Lives	Strong Positive	Very Likely	Long Term	8	The officer who answers the telephone undertakes a light touch assessment to ascertain if the resident and their household is without accommodation that night. If the resident and their household does not have accommodation available to them that evening the officer will make arrangements to secure emergency accommodation for them, this allows for residents needs to be met out of normal operating hours.